

A photograph of a modern hospital room. In the center is a hospital bed with white linens. To the right, there is a small white table with two bright green chairs. A window with grey curtains is in the background, letting in natural light. On the left, there is a wooden desk and a chair. The wall behind the bed has a blue mural of an olive branch. A medical monitor is mounted on a stand above the bed.

## Our Private Services

Get healthy  
in your personal  
feel-good atmosphere

**Welcome** | Wishing You a Swift Recovery



**WEL  
COME**



**Dear Patient,**

Welcome to the University Hospital Augsburg.

UKA SELECT is your premium choice for medical care – combining state of the art medicine with highly personalized attention. Our aim is to make your stay as comfortable as possible.

We want to create an atmosphere where you can almost forget that you are in a hospital. You can expect competent, attentive and personal care in a pleasant, welcoming environment. Our single rooms are bright, modern and stylishly furnished. For your comfort, they feature large flat screen TVs, complimentary Wi-Fi and high-quality bathroom facilities.

Your stay is rounded off by a first class culinary service tailored to your personal preferences. Enjoy our generous breakfast buffet with fresh baked goods, a wide selection of cheeses and cold cuts, yogurt, and fruit. In the lounge, coffee and tea specialties, snacks, fruit and beverages are available for you around the clock. If you would like a family member or companion to stay with you, a second room can be booked upon request and subject to availability.

You will come across the note “upon request” in several places. This is part of our commitment to sustainability, and we appreciate your support in helping us protect the environment.

Your health is our highest priority – in an environment where architectural elegance meets medical excellence.

Your UKA SELECT Team

**Feel at Ease | We Are Always Here for You**



### **Doctor of Your Choice**

If you opt for consultant led care, you will be treated by the consultant responsible for your case or their qualified deputy.

### **Rooms Designed for Your Well Being**

Our tastefully decorated rooms are designed to feel as little like a hospital as possible – creating a positive, healing atmosphere.

Spacious and bright, they offer plenty of storage and working space, as well as a cosy seating area for your visitors. A minibar provides cold drinks, and additional hot beverages are available in the lounge.



## Complimentary Entertainment Package

Watch your favourite series, surf the web, stay in touch with loved ones, make free calls within Germany, or relax with music.

All rooms feature a modern entertainment system offering TV, Sky TV, radio, Wi-Fi, Sharemagazines, internet access and telephone service. You will receive your personal Wi-Fi access code upon admission.

## Choice of Meals

We want you to enjoy your meals!

At every mealtime – breakfast, lunch, and dinner – you may choose from a wide selection of dishes (unless medically restricted).

Our Private Services & Catering Team will be happy to take your daily menu preferences.

## Stay Informed

Every day you will receive your personal copy of the current newspaper.

In addition, many magazines and journals are available digitally via the Sharemagazines e paper portal on your bedside terminal.

A reading lamp allows comfortable reading at any time of day.



## Additional Services

Is there something you need that is not listed in this brochure? No problem – our Private Services & Catering Team will gladly take care of it.

We also assist with small errands and general inquiries within the hospital. Our staff will support you with formalities involving your insurance provider as well.

## For You | Our Private Services at a Glance

- 20 single rooms with premium amenities including a cosy seating area, air conditioning, 50-inch flat-screen TV, minibar, desk and more
- Blinds and curtains for privacy
- Spacious bathroom with rain shower, radio, hairdryer, towels, bathrobe and quality toiletries
- Safe for valuables
- Free media package on modern 18-inch bedside terminals (Sky TV, TV, Wi-Fi, telephony)
- Free e-paper (Sharemagazines): newspapers, magazines, e-books, audiobooks
- Daily complimentary newspaper (Augsburger Allgemeine)
- Practical reading lamps at the bed and desk
- Exclusive meal selection
- Daily free minibar refill with non-alcoholic beverages, fruit and snacks
- Towels changed daily upon request
- Bed linen changed frequently upon request
- Daily room cleaning
- Personal support by our Private Services & Catering Manager
- Pick-up and drop-off service with luggage assistance
- Free laundry service for personal items (returned within 48 hours)
- Fresh floral decoration in the room

**Euro 215,-**



# GET WELL

## **Your Personal Contact**

Whatever is on your mind: Our Private Services & Catering Team is available daily from 7:15 AM to 3:30 PM and 5:00 PM to 8:50 PM.

Phone: 0821 400-2240

Email: [ukaselect@uk-augsburg.de](mailto:ukaselect@uk-augsburg.de)

**uka**select 

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